



Now show policy

Given busy and challenging schedules, it is understandable that patients will need to occasionally reschedule or cancel their appointment.

When this occurs, it is important to share advance notice with Houston Medical Imaging allowing other patients to schedule an appointment to receive much needed care and treatment.

To emphasize and encourage advance notice of changes to patient appointments, Houston Medical Imaging will implement a new policy in 2022 that will require pre-registration and a refundable payment in the amount of \$100 before a new appointment is provided. The policy is for patients who fail to reschedule, cancel, and/or "No Show" appointments as follows:

- Patients who fail to reschedule or cancel their appointment at least 24 hours prior to their scheduled time.
- If less than a 24-hour notice is given, the cancellation will be documented as a "No-Show/Missed" appointment.
- Patients who have no show more than (2) times to their appointment and/or cancelled appointments 24 hours prior.

We appreciate you choosing Houston Medical Imaging and we look forward to providing you with excellent care!